



Monthly Topics for February 2021

All Just the Fax publications are available on Molina Healthcare's website via this link
<https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailings.aspx>

Michigan residents COVID-19 Vaccine

Michigan residents 65 years and older are now eligible to receive the COVID-19 vaccine. Michigan Department of Health and Human Services (MDHHS) has prioritized the vaccine distribution in the following order:

1. Health care workers, long-term care workers and residents, and essential workers not in Healthcare
2. People 65 and older
3. Adults 18-64 with high-risk medical conditions
4. Anyone 16 or older who was not covered in the previous groups

While experts learn more about the protection that COVID-19 vaccines provide, it will be important for everyone to continue using all the tools available to help stop this pandemic. It will take several months for vaccine supply to become widely available to all the population and it is important to continue to maintain proper preventative measures to control spread.

The CDC recommends everyday preventive actions to help prevent the spread of respiratory diseases. They include:

- Wash your hands often with plain soap and water for at least 20 seconds.

If soap and water are not available, the CDC recommends using an alcohol-based hand sanitizer that contains at least 60 percent alcohol. Learn more about safely using hand sanitizer.

- Cover your mouth and nose with a cloth face covering or non-surgical mask when around others. Find more information about how to select, wear, and clean your mask.

- Avoid crowds and practice social distancing by staying at least 6 feet apart from others

For more information about the vaccine and vaccine locations, please visit www.michigan.gov/COVIDVaccine

February is American Heart Month

Heart Disease is the #1 Killer of women in the United States.

The American Heart Association recommends preventing Cardiovascular Disease:

- Monitor and control High Blood Pressure
- Take medications as prescribed

For information about best practices for Cardiac Health contact your Molina Health Plan Provider Services /Provider Engagement representative.

Molina Provider Portal Moving to New Platform- Availity

Molina Healthcare of Michigan (Molina) is transitioning to a new provider portal platform called the Availity Provider Engagement Portal, beginning on April 17th, 2021.

If you are not currently registered with Availity, it is easy and free of charge. After you register, you will receive a prompt that will guide you through onboarding into the new portal. The current Molina portal will still be available throughout the transition.

You will receive a communication from Availity prior to the April go live date with information for the opportunity to attend a training that will walk you through the options specific to Molina. If you are unable to attend and would like to view the training a recorded version will be available.

MCG Clinical Guideline-Provider Communication

Molina Healthcare is happy to announce a partnership with MCG Health, a clinical criteria tool that specializes in informed clinical guidance for value-based care. This is an exciting opportunity. MCG

Care Guidelines provide fast access to evidence-based best practices across the continuum of care, supporting clinical decision-making and documentation.

Effective March 1, 2021, Molina Healthcare of Michigan will utilize MCG clinical solutions that include but are not limited to:

- Inpatient & Surgical Care Guidelines
- General Recovery Care Guidelines
- Multiple Condition Management Guidelines
- Behavioral Health Care Guidelines
- Ambulatory Care Guidelines
- Home Care Guidelines
- Recovery Facility Care Guidelines

The adoption of these new guidelines will not affect your process for notifying Molina Healthcare of admissions or for seeking prior authorization approval. If you wish to learn more about MCG, visit (<http://www.mcg.com/>) or call 888-464-4746. Thank you for your partnership in caring for Molina Healthcare members.

MDHHS Billing Rejections Notice

Molina has been notified by MDHHS of claims that have rejected for “Provider Type Not Allowed for Referring/Ordering/Attending NPI”. Claims related to the rejections received by the health plan will be recovered and corrected claims will need to be submitted. Please review claims billing guidelines to ensure your claims are billed properly. You can find ordering and referral requirements for specific services in the Michigan Medicaid Provider Manual.

Suspension of Sequestration Continues per CMS (Related to CARES Act) –

CMS Requirement: The Coronavirus Aid, and Economic Security (CARES) Act suspended the payment adjustment percentage of 2% applied to all Medicare Fee-For-Service (FFS) claims from May 1st through December 31st, 2020. The Consolidated Appropriations Act, 2021, signed into law on December 27, extends the suspension period to March 31, 2021.

Changes to Medicare and MMP First Level Member Appeal Requests

Effective January 15, 2021, eviCore will no longer process first level member appeal requests for Molina Healthcare (Molina) Medicare and MMP. This does not impact prior authorization managed by eviCore for all lines of business. Additionally, eviCore will continue to manage Molina Medicaid, and Marketplace UM and member appeal requests. Molina Medicare and MMP members and providers appealing on behalf of the member should contact Molina directly at:

- Molina Customer Service: 855-322-4077
- Molina Medicare Appeals and Grievances Fax: 562-499-0610
- email: medicare.appealsandgrievances@molinahealthcare.com

Pregnancy Notification ProcessForm Update****

We have updated our Notice of Pregnancy Form. Providers can complete this form and submit it to Molina Healthcare, ATTN: Quality Management, at Fax Number: 844-861-1932. Using this form helps identify members early on in pregnancy, the form is important in our efforts with MDHHS-MSA to address Michigan’s 10.4% low birth weight.

If you have additional questions please contact your Provider Services Representative directly or you can contact the Provider Services Department at 248.729.0905 or email MHMProviderServicesMailbox@MolinaHealthcare.com