



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • December 29, 2021

DELAY IN SOME NEW MOLINA MEMBER ID CARDS

Molina has been notified by our print and mailing fulfillment vendor that delivery of some new Molina member ID cards has been delayed. Affected members are being given a letter to bring to provider appointments.

In all situations, you or your office staff may verify enrollment on the Molina provider portal at provider.MolinaHealthcare.com or the IVR system at (855) 322-4077. Members may also print ID cards on the Molina member portal.

We apologize for any inconvenience and look for the situation to be corrected soon.

Thank you for serving our Molina members!
880 West Long Lake Road - Suite 600 - Troy, MI 48098
Phone 947-622-1230 or 947-218-0897 – Fax 800-594-7404