

(Service hours 8am-5pm local M-F, unless otherwise specified)			
MEDICAID	Service	Phone	Fax
	Prior Authorizations	(855) 322-4077	(800) 594-7404 (Medicaid)
	BH Authorizations	Contact Local PIHP	
	Pharmacy Authorizations	(855) 322-4077	(888) 373-3059
	eviCore Authorizations (Advanced Imaging)(up to August 31, 2021)	(888) 333-8144	<a href="https://www.evicore.com/">https://www.evicore.com/</a>
	Transplant Authorizations	(855) 714-2415	(877) 813-1206
	Member Service	(888) 898- 7969 TTY/TDD: 711	
	Provider Service	(855) 322-4077	(248) 925-1784
	Dental	(800) 327-4462	
	Vision (VSP)	(888) 493-4070	
	Transportation	(855) 735-5604	
MEDICARE/MMP	Service	Phone	Fax
	Prior Authorizations	(855) 322-4077	(844)251-1450 (Medicare)
		(855) 322-4077	(844) 251-1451 (MMP)
	BH Authorizations Medicare		(844) 834-2152
	BH Authorizations MMP	Contact Local PIHP	
	Inpatient Authorizations	(855) 322-4077	(844) 834-2152
	Hospital Discharge	(855) 322-4077	(844) 834-2152
	Transplant Authorizations	(855) 714-2415	(877) 813-1206
	Pharmacy Authorization	(800) 665-3086	(866) 290-1309 (Part D Auths)
			(800) 391-6437 (Part B Auths)
	eviCore Authorizations (Advanced Imaging)(up to August 31, 2021)	(888) 333-8144	<a href="https://www.evicore.com/">https://www.evicore.com/</a>
	Transplant Authorizations	(855) 714-2415	(877) 813-1206
	Member Service	(888) 898- 7969 TTY/TDD: 711	
	Provider Service	(855) 322-4077	(248) 925-1784
	Dental	(800) 327-4462	
	Vision (VSP)	(888) 493-4070	
	Transportation	(855) 735-5604	
MARKETPLACE	Service	Phone	Fax
	Prior Authorizations	(855) 322-4077	(833) 322-1061
	BH Authorizations		(800) 594-7404
	Pharmacy Authorization	(855) 322-4077	(888) 373-3059
	eviCore Authorizations (Advanced Imaging)(up to August 31, 2021)	(888) 333-8144	<a href="https://www.evicore.com/">https://www.evicore.com/</a>
	Transplant Authorizations	(855) 714-2415	(877) 813-1206
	Member Service	(888) 898- 7969 TTY/TDD: 711	
	Provider Service	(855) 322-4077	(248) 925-1784
	Dental	(800) 327-4462	
	Vision (VSP)	(888) 493-4070	
	Transportation	(855) 735-5604	
*Observation does not require an authorization		<b>24 Hour Nurse Advice Line (7 days/Week)</b>	
**Maternity and Behavioral Health require notice		English 1 (888) 275-8750 / TTY: 1 (866) 735-2929	
		Spanish 1 (866) 648-3537 / TTY: 1 (866) 833-4703	