

Provider Memorandum

COVID-19 Treatment Options from IDPH

Molina Healthcare of Illinois (Molina) is reminding providers that four treatment options are currently available (Paxlovid, Bebtelovimab, Remdesivir, and Molnupiravir) for mild to moderate COVID-19 illness for non-hospitalized people. These options can also lower the chance of progression to severe illness, hospitalization, and death.

The Illinois Department of Public Health (IDPH) continues encouraging providers to assess their patients quickly (within five days of symptom onset) after they have been identified as having COVID-19 to determine if they are eligible for treatment. Prescriptions can be sent directly to IDPH's federal pharmacy partners (Walgreens, Walmart, CVS, Meijer), as well as several community pharmacies listed in this [Treatment Locator](#). **Important note:** Molina's pharmacy partner is CVS.

Please refer to the [NIH Clinical Decision Aid](#), a tool for providers to use as an easy reference guide for treatment.

Note: IDPH does **not** manage allocations for Remdesivir, which is commercially available and cannot be requested through IDPH. Remdesivir is currently the only outpatient treatment option for children under the age of 12 years.

Providers can use these additional resources with patients:

- For the most up-to-date treatment guidelines, visit [COVID-19 Treatment Guidelines \(nih.gov\)](#).
- To locate doses of COVID-19 treatments in your area, visit the IDPH Outpatient Therapy Locator at [covid-19-therapeutics-locator-dhhs.hub.arcgis.com](#).
- The IDPH Therapy Matchmaker can also be used if you only need a small number of doses: [dph.illinois.gov/covid19/community-guidance/covid19-treatment/matchmaker.html](#).
- All therapeutics orders are submitted in the U.S. Department of Health and Human Services (HHS) [Health Partner Ordering Portal](#) (HPOP). Existing providers should access their account and choose "create order." New therapeutics providers can submit a registration request to be set up as a provider site by filling out the [New Provider Site Registration Form](#).
- The information sheet titled [IDPH Paxlovid Providers Checklist](#).
- If you have questions, contact IDPH at dph.mabtherapy@illinois.gov or call **(800) 889-3931**.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

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Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.