![Molina Healthcare logo]

Provider Memorandum

Revised Payment Integrity and Recovery Program

Molina Healthcare of Illinois (Molina) has revised and formalized its existing Payment Integrity and Recovery Program in alignment with state and national coding practices. Molina's renewed mission is to identify and correct improper payments through the efficient detection and collection of overpayments, and the identification of underpayments to providers regarding claims. This enables Molina to implement actions and system improvements that will ensure correct payments in the future.

The following table and the Molina website provide transparency so providers can easily see definitions and source documentation for each concept. Click here for details on the concepts shown in this table. The website will be updated as new concepts are identified.

Concept Number	Payment Integrity Concept	Lines of Business	Effective Date	Claim Type	Source & References
001	001 CPT and POS – Invalid Combination	Medicaid, MMP	Q1 2022	Professional	HFS, CPT, AMA
002	002 Critical Care Billed Same Day as Emergency Room Services	Medicaid, MMP	Q1 2022	Professional	CMS
003	003 New Patient Visits Incorrect Coding	Medicaid, MMP	Q1 2022	Professional	CMS
004	004 Global Surgery Period	Medicaid, MMP	Q1 2022	Professional	HFS
005	005 Medical Management versus Psychotherapy	Medicaid, MMP	Q1 2022	Professional	CMS
006	006 Evaluation & Management Services with Injection(s) and Infusion Services	Medicaid, MMP	Q1 2022	Professional	CMS
007	007 Not Otherwise Specified Codes	Medicaid, MMP	Q1 2022	Professional, Facility	HFS

As Molina works to configure these concepts in our system, Molina's Payment Integrity and Recovery team will identify applicable post-pay overpayments. The standard overpayment letters will be sent to providers giving them the opportunity to dispute, refund Molina, and/or submit corrected claims. These new concepts will go into effect first quarter 2022, and will only impact 2022 and future dates of services.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? Click here to get started.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Click here to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.