



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • May 2, 2022

Contact Information for Obtaining Molina Prior Authorization

It has been brought to our attention that some Nursing Facilities do not have accurate information for submitting requests for prior authorization. Prior Authorization requests should be submitted by using the appropriate fax number or the Provider Portal at <https://provider.molinahealthcare.com/> for the type of request as listed in the table below.

Important: Benefits will vary based on the member’s coverage and the service being rendered. Always check the member’s eligibility through the Provider Portal or through Molina’s automated phone system at: (855) 322-4077.

Questions regarding or PA requirements can be directed to the Provider Services department at: MHMProviderServicesMailbox@molinahealthcare.com

Custodial Care

- May be covered by Molina for MIHealthLink (MMP) with authorization.
- May be covered directly by Medicaid if member qualifies. This is not a benefit administered by Molina.

Skilled Care

- May be covered by Molina for all programs with authorization.

(Service hours 8am-5pm local M-F, unless otherwise specified)			
	Service	Phone	Fax
MEDICAID	Prior Authorizations	(855) 322-4077	(800) 594-7404 (Medicaid)
	Pharmacy Authorizations	(855) 322-4077	(888) 373-3059
	Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations	Provider portal preferred	(877) 731-7218 Provider portal preferred
	Provider Service	(855) 322-4077	MHMProviderServicesMailbox@molinahealthcare.com
	Dental	(855) 609-5159	
	Vision (VSP)	(844) 853-6294	
	MEDICARE/ MMP	Prior Authorizations, including SNF and/or Custodial for MMP	(800) 665-3086
Pharmacy Authorization		(800) 665-3086	(866) 290-1309 (Part D Auths) (800) 391-6437 (Part B Auths)
Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations		Provider portal preferred	(877) 731-7218
Dental		Medicare: 888-818-7932 (Delta) MMP: 844-621-4580 (SKYGEN)	
Vision (VSP)		(844) 853-6294	
MARKET- PLACE		Prior Authorizations	(855) 322-4077
	Pharmacy Authorization	(855) 322-4077	(888) 373-3059
	Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations	Provider portal preferred	(877) 731-7218