



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • February 23, 2023

New Enhancement to the Availity Essentials Provider Portal Prior Authorization Requests for Medicare

As of February 18, 2023, Molina Healthcare of Michigan now offers an AutoAuth enhancement within Availity Essentials on certain Advanced Imaging prior authorizations for **Medicare**. This is in addition to Molina's AutoAuth functionality for Medicaid which has been available since last August. These enhancements will help Molina serve you by coming to a determination more quickly, resulting in a possible auto approval on many Advanced Imaging outpatient service requests.

If your request qualifies for an expedited response, you will receive a secure connection to the MCG Care's AutoAuth workflow. When prompted, answer the additional clinical questions to receive a real-time determination for your request. If your prior authorization does not qualify for an AutoAuth response, Availity will show "In Progress," and your request will go through the regular prior authorization workflow.

*To ensure you're ready to take advantage of this enhancement, ask your Availity administrator for the Authorization and Referral Request and Authorization and Referral Inquiry role.

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at 947-622-1230 or by email at MHMProviderServicesMailbox@MolinaHealthcare.com.

Thank you for serving Molina members!