



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • March 17, 2023

Important Update! Molina Healthcare Legacy Provider Portal Sunset Delayed

We previously indicated that the Molina Legacy Provider Portal direct entry login access will be sunsetting on March 28, 2023. **This change has been postponed.** We will provide an update next month.

While the scheduled migration will not occur this month, **we encourage all providers to begin using Availity and help limit the risk of issues when direct login access to the Molina Legacy Provider Portal is removed.** This will allow you time to acclimate yourself prior to the sunsetting of the direct entry login into the Molina Legacy Portal.

Here are just some of the functions available to you within Availity Essentials:

Current features	
Prior authorizations	Manage your Molina prior authorizations on Availity and use the Auth/Referral Dashboard to follow up on the status of your prior authorizations.
Claim status	Expanded search options include member name, service dates, claim history or the 276 HIPAA standard. Adjustment and remittance codes, along with their descriptions, at the claim and line level.
Smart claims	A simplified claim entry tool with only the essential fields you need. Use data from prior eligibility and benefits submissions to autofill your claim.
Eligibility and benefits	Use data from prior eligibility and benefits submissions to search for your patients and autofill your claim.
Attachments	Upload supporting documentation with your claim using the Send Attachments feature. You can transmit up to 10 attachments (128 MB total file size) with your claim submission.
Features coming soon	
Accumulators	Each member/plan submitted returns the Molina plan/dollar and benefit/count accumulated toward the limit.

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit Availity.com/MolinaHealthcare and click the **Register** button. For registration issues, call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

For a comprehensive list of tools and features available on Availity Essentials, log in and click on the Help and Training dropdown. As a registered Availity Essentials provider, you can also take advantage of a live webinar, "Availity Essentials Provider Portal Overview for Molina Providers." Here are the upcoming dates and times for the live webinar:

Tuesday, March 21 @ 3:00 p.m. EST	Monday, April 10 @ 3:00 p.m. EST
Wednesday, March 29 @ 12 p.m. EST	Friday, April 21 @ 11:00 a.m. EST
Tuesday, April 4 @ 1:00 p.m. EST	

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in go to Help & Training > Get Trained to register for a webinar.

Keep an eye out for information and updates about the Molina provider portal sunset within the Availity Essentials Provider Portal and at MolinaHealthcare.com.