



# COVID-19 Telehealth Billing

At Molina Healthcare, we recognize the stress that COVID-19 has put on you and your practice. To help you focus on your work, we've made some adjustments to simplify billing and payments for you and our members.

## **When billing for telehealth for all lines of business for Molina Healthcare:**

Based on recent New York State Department of Health guidance, updated on 5/1/2020, claims should be submitted using E& M codes along with the applicable telehealth modifiers. The POS code should reflect the location where the service would have been provided face-to-face.

This guidance applies to Physicians, Physician Assistants, Nurse Practitioners, Psychologists, Licensed Clinical Social Workers (LCSW), Licensed Professional Counselors (LPC), Board Certified Behavioral Analysts (BCBA), and Board-Certified Behavioral Analysts-Doctoral (BCBA-D) only

This also applies to Rural Health Clinics, Federally Qualified Health Centers, Indian Health Service Clinics, and Community Mental Health/Private Mental Health facilities

The provider types listed above should bill with the E&M Code that represents the level of work most appropriate as if the patient was seen face to face. RHCs, FQHCs, IHSCs, and Community/Private Mental Health Clinics should follow their normal billing process.

Molina Healthcare follows New York State Department of Health guidance. Please refer to: [https://health.ny.gov/health\\_care/medicaid/covid19/index.htm](https://health.ny.gov/health_care/medicaid/covid19/index.htm) for the most recent updates.