

Electronic Visit Verification Vendor Transition

Program providers and financial management services agencies (FMSAs) who currently use EVV vendor systems (DataLogic/VESTA or First Data/AuthentiCare) and are not in the proprietary system onboarding process must submit the HHAeXchange* Provider Onboarding Form by August 31, 2023, and must be fully onboarded with HHAeXchange by October 1, 2023.

Providers and FMSAs who are new to EVV due to the EVV Home Health Care Service (HHCS) implementation and are not in the proprietary system onboarding process must submit the HHAeXchange Provider Onboarding Form as soon as possible but no later than October 31, 2023, and must be fully onboarded with HHAeXchange by December 31, 2023. The HHAeXchange Provider Onboarding Form is available on the HHAeXchange Texas website: <https://hhaexchange.com/info-hub/texas>.

The form is used to create and configure the HHAeXchange website. The person who submits the form will be the provider's point of contact and will receive all communication from HHAeXchange.

HHAeXchange information sessions are available by webinar on the HHAeXchange Texas website. The sessions provide an overview of the transition, review expectations, and offer a demonstration of the HHAeXchange website.

Program providers, FMSAs, and Consumer Directed Services (CDS) employers who have successfully completed HHAeXchange Portal EVV system training will receive credentials to log into the HHAeXchange website starting in September 2023.

If you have questions about the HHAeXchange Provider Onboarding Form, please contact HHAeXchange via email at: TXsupport@hhaexchange.com.

If you have general EVV questions or questions about this notice, please send an email to mhtxevv@molinahealthcare.com