Effective July 1, 2023, facilities enrolled in Texas Medicaid should submit the Texas Facility Credentialing Application directly to Verisys– **the Availity portal is no longer an option for submission**. The facility credentialing application can be reached by contacting Molina at (855) 322-4080 or by contacting Verisys's customer service team at 1-855-743-6161. As always, Verisys will contact you to initiate the facility credentialing process.

Please return your completed application with the supporting documents to Verisys via the following methods:

- Upload to our secure document submission website at https://outreach.aperturecvo.com   Use Access Code: aperture
- Email to TAHPapps@verisys.com utilizing the bar-coded letter as the top page of the PDF document
- Fax to 866-293-0421 utilizing the bar-coded letter as a cover sheet
- Mail to Verisys P.O. Box 221049 Louisville, KY 40252-1049

The removal of Availity as a portal for submitting facility credentialing applications is due to the rollout of HHSC's PEMS+[1] and the expiration of Availity's contract with Verisys. PEMS+ is an enhancement that will move credentialing into the existing PEMS portal; when it rolls out, providers and facilities will submit both credentialing and enrollment applications through PEMS+. We will communicate the timeframe for the rollout of PEMS+ as soon as it has been finalized by HHSC.

Please direct questions to **MHTXProviderServices@MolinaHealthcare.com**.

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[1] SB 200 (84R) requires a streamlined process for Medicaid provider enrollment and managed care credentialing. The PEMS+ rollout is led by HHSC and moves credentialing to the Provider Enrollment Management System (PEMS) portal, which is currently being used for provider enrollment.