

Update to Ambulance Transportation Services Prior Authorization and Billing Requirements

Molina Healthcare of Texas is updating its Medicaid prior authorization and billing requirements for Ambulance transportation services in compliance with the Texas Medicaid Provider Procedures Manual (TMPPM) guidelines as noted in the following sections: Ambulance Services, 2.2.3 Nonemergency Transport Services, 2.4.4 Ambulance Claims Coding and 2.4.6 Emergency Transport Billing.

Beginning April 17, 2023, Molina will require prior authorization for all nonemergency ambulance transportation services rendered during the transport. All nonemergent ambulance transportation services that do not receive the appropriate prior authorization will be denied for lack of authorization. Please see the attached Prior Authorization Bulletin that outlines the codes related to this update.

Beginning on April 17, 2023, Molina will also require that modifier ET be included on every line item of an emergency transport claim, in addition to the most appropriate medical condition code as stated in the TMPPM, 2.4.4 Ambulance Claims Coding and 2.4.6 Emergency Transport Billing. All emergency transport claims that are billed without the ET modifier will be denied for missing modifier.

Please refer to the TMPPM guidelines for all ambulance transportation prior authorization and billing requirements to avoid unnecessary claim denials. If you have any question regarding these updates, please contact your Provider Services representative or email MHTXProviderServices@MolinaHealthcare.com.