

Provider Bulletin

Molina Healthcare of Virginia, Inc.

November 5, 2024

How to submit electronic claims

In our ongoing effort to streamline our processes and enhance the efficiency of our services, we encourage our provider partners to submit claims electronically. Submitting your claims through an Electronic Data Interchange (EDI) not only expedites the process but also offers several other benefits. Below are the instructions and options available for submitting electronic claims to Molina Healthcare, Inc.

Using a Clearinghouse for EDI Claims:

The most convenient method to submit your EDI claims is through a clearinghouse. Molina has partnered with SSI Group, our preferred gateway clearinghouse, to facilitate this process. However, we understand the need for flexibility and therefore, you are also welcome to use a clearinghouse of your choice.

Clearinghouse Details

- Preferred Partner: SSI Claimsnet, LLC (SSI Group)
- For More Information: Please visit the provider portal at provider.MolinaHealthcare.com

Alternative Options for Electronic Claims Submission

If you do not have access to a clearinghouse, Molina provides additional avenues for electronic claims submissions. We invite you to utilize the Availity Essentials portal, an intuitive platform designed to cater to your electronic claims submission needs.

Access the Portal. Log onto the Availity Essentials portal at <https://provider.molinahealthcare.com/>.

Advantages of Electronic Claims Submission

- Enhanced compliance with HIPAA regulations
- Significant reduction in operational costs related to paper claims
- Improved accuracy and efficient delivery of claim data
- Reduction in claim processing delays with the ability to correct and resubmit claims electronically
- Quicker claim processing times due to the elimination of postal delays

Have questions?

We understand that transitioning to electronic claims submission may come with questions. Our Provider Contact Center is ready to assist you with any inquiries you might have. Additionally, your dedicated Molina Provider Services representative is always available to guide you through these guidelines to ensure seamless care for our members.

Provider Contact Center:

- **Phone:** (800) 424-4518
- **Email:** MolinaVA.ProviderInquiry@molinahealthcare.com

We appreciate your cooperation and commitment to improving healthcare delivery. Together, we can achieve a more efficient and effective system for managing the care of our members.

Thank you,

Molina Healthcare of Virginia