



## **Change to Cardiology Prior Authorization Process - Effective October 1, 2021 (Medicaid and Marketplace)**

Effective October 1, 2021, Molina Healthcare of Washington will begin its collaboration with New Century Health (NCH), a cardiology quality management company, to administer prior authorizations. NCH will simplify the administrative process for providers to support the effective delivery of quality patient care.

As of October 1<sup>st</sup>, cardiology services will require a prior authorization from NCH before services are provided in either a provider office, outpatient setting, inpatient setting or ambulatory surgical center. This prior authorization requirement applies to Medicaid members ages 21+ and Marketplace members ages 18+ for the following services:

- Non-Invasive Cardiology
- Non-Invasive Vascular
- Cardiac Cath and Interventional Cardiology
- Vascular Radiology and Intervention
- Vascular Surgery
- Thoracic Surgery
- Cardiac Surgery
- Electrophysiology

Marketplace members 0 - 17 require prior authorization. Requests should be sent to Molina Healthcare of Washington at 800-767-7188.

The benefits of Molina Healthcare of Washington partnering with NCH for cardiology services include:

- The use of clinical criteria, based on nationally recognized guidelines, to promote quality care
- Increased collaboration with physician offices to foster a team approach
- Physician discussions with true peers, cardiologists who can understand and better discuss treatment plans
- A provider web portal to:
  - o Obtain real-time approvals when selecting evidence-based NCH treatment care pathways
  - o Determine which clinical documentation is necessary for medical review
  - o View all submitted requests for authorization in one location
  - o Check member eligibility

### **Prior Authorization Process**

The requesting physician must complete an authorization request using one of the following methods:

- Logging into the NCH Provider Web Portal: <https://my.newcenturyhealth.com>
- Calling (888) 999-7713, Cardiology – Option 3
- Fax intake: (877) 622-6879

NCH may approve cardiac treatment for a period up to 90 days.

Authorizations issued by Molina Healthcare of Washington before 10/1/2021 are effective until the authorization end date. Upon expiration, please submit authorization requests to the NCH portal using the drop-down Molina Healthcare of Washington. If continued authorization is not obtained from NCH, affected claims may be denied.

Should you have any questions or need access/training on the NCH provider portal, please call NCH Network Operations department at 1-888-999-7713, Option 6.

You can view the list of CPT codes impacted by this implementation on our provider website at:

<https://provider.molinahealthcare.com/Provider/ProviderForms>. We look forward to offering you this program and hope that it will enhance your experience with cardiology service authorizations.