



[Date]

IMPORTANT NOTICE: Oncology Quality Management Vendor New Century Health

Dear Provider:

Molina Healthcare of Washington cares about our members' health and is continually enhancing programs to improve quality of care. We are pleased to announce our collaboration with **New Century Health (NCH)** as the administrator of the Molina Healthcare Oncology Quality Management program.

Beginning on November 1, 2022, oncology-related infused and injectable chemotherapeutic agents, supportive/symptom management medications and radiation treatments administered in a physician's office, outpatient hospital or ambulatory setting will be submitted to NCH for prior authorization. Treatment plans will be reviewed as a whole using nationally recognized evidence-based guidelines. This requirement applies to all specialties for your **Medicaid** members 21 years of age and older, and **Exchange** members 18 years of age and older.

We hope you will find value in the following changes coming with the NCH partnership:

- Real-time authorizations issued for approvable treatment plans submitted via the NCH on-line portal <https://my.newcenturyhealth.com>
- Ability to confirm member eligibility through the NCH portal prior to entering a treatment plan
- Oncology physicians on staff to answer your questions
- Telephonic Intake available for submitting treatment plans, if needed
- Dedicated NCH Provider Network Manager to use as a direct point-of-contact for any issues or questions

Authorizations issued by Molina Healthcare before November 1, 2022, are effective until the authorization end date. Re-authorization requests must be submitted to NCH, otherwise claims may be affected.

An NCH representative will contact you soon to schedule an introductory meeting and training. Should you have any questions prior to the introductory meeting, please call NCH at (888) 999-7713, Option 6, or send an email to providertraining@newcenturyhealth.com. You may also read our FAQs on the Molina Healthcare public website here: <https://www.molinahealthcare.com/providers/wa/medicaid/forms/fuf.aspx>. The FAQ is titled Molina Healthcare of Washington, Oncology Pathway Solutions FAQ.

Thank you for your participation in our network and for your dedication to the health of our members.

Sincerely,

Molina Healthcare of Washington
Provider Services Team