



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Private Duty Nursing Changes (Medicaid) Effective: December 15, 2018

Effective December 15, 2018, Molina will be utilizing the Milliman Care Guidelines: Home Care Module for Private Duty Nursing to manage Medicaid prior authorization requests for CPT codes T1000 and T1030. The purpose of this is to help ensure the delivery of well-defined and coordinated care in the home setting, facilitate appropriate treatment, and help reduce preventable readmissions. We are sending this notice to provide you with information about these changes.

What is changing?

- Molina will utilize Milliman Care Guidelines: Home Care Module for Private Duty Nursing to allow for better understanding of caregiving needs and to employ a built in algorithm to determine number of hours needed
- We will have a new prior authorization form to request Private Duty Nursing to better illustrate member care needs. This form will be available in November
<https://www.molinahealthcare.com/providers/wa/medicaid/forms/Pages/fuf.aspx>
- Documentation requests for private duty nursing should include the following key elements. Records sent must be legible. For more details, please see page 15 of the HCA Private Duty Nursing Billing Guide <https://www.hca.wa.gov/assets/billers-and-providers/Private-duty-nursing-bi-20180901.pdf>
 - Current history and physical, recent hospital admission, discharge summaries
 - Recent physician order for private duty nursing
 - Current treatment plan and treatment records
 - Current nursing care plan
 - Recent daily nursing notes
 - Emergency medical plan

For the most current list of CPT/HCPC codes that require prior authorization, please visit our Provider Portal at <https://eportal.molinahealthcare.com/Provider/login> and view the Prior Authorization by CPT Code Guide.

You can submit a prior authorization request via Molina's secure online provider web portal. By using the web portal for authorization submission, you can upload clinical notes and see the status of your request at any time.

You can also fax your prior authorization request. As always, clinical notes are required for review and approval of your authorization request. Submitting clinical notes is recommended to receive a timely and accurate decision. Please fax your prior authorization request to:

- Medical/Behavioral Health Service: (800) 767-7188

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please call Healthcare Services at (855) 322-4082, Monday through Friday from 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.