



## Provider Memorandum

### WI DHS EVV Open Forum

Molina Healthcare of Wisconsin (Molina) follows all WI Medicaid billing and coding guidelines, including requirements for home health services.

The Wisconsin Department of Health Services (DHS) is hosting a public forum regarding electronic visit verification (EVV) for home health care services (HHCS) and personal care nurse supervisory code 99509 on Wednesday, **November 29, 2023**, from 1 to 3 p.m. Central time (CT). Home health care providers, including independent nurses, are encouraged to attend the forum to learn more about the EVV requirement, new policy, and next steps.

EVV for HHCS and nurse supervisory service code 99509 will be required in Wisconsin on January 1, 2024. EVV is required by federal law. All states have to require EVV system use to maintain full federal Medicaid funding.

### Electronic Visit Verification Public Forum

Wednesday, November 29, 2023

1–3 p.m. CT

Join by Zoom: <https://dhs.wi.zoomgov.com/j/1601353538>

Join by Telephone: 1-669-254-5252, Webinar ID: 160 135 3538

### Submit Questions

Stakeholders may submit questions in advance by emailing [dhsevv@dhs.wisconsin.gov](mailto:dhsevv@dhs.wisconsin.gov). Questions will either be answered live or responded to individually.

### Additional Forum Details

- Closed captioning and American Sign Language interpretation will be provided during the forum. Request additional language assistance by November 20, 2023, by emailing [dhsevv@dhs.wisconsin.gov](mailto:dhsevv@dhs.wisconsin.gov).
- In the weeks following the forum, a recording of the presentation will be made available on the EVV Forums webpage. The written presentation will also be available in English, Hmong, Spanish, and other languages as requested.

Contact Wisconsin EVV Customer Care at [VDXC.ContactEVV@wisconsin.gov](mailto:VDXC.ContactEVV@wisconsin.gov) or 833-931-2035 Monday-Friday, 7 a.m.–6 p.m. CT with any questions or concerns.

### Questions?

We're here to help. Contact your Provider Relations Manager or email our team at [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at [availity.com/molinahealthcare](http://availity.com/molinahealthcare).