# Eligibility & benefits, claims and remit information online

## Core features available for Molina Healthcare

Many great features are available for you when you partner with Molina Healthcare.

#### **Available features:**

## Eligibility & benefits

- Easy access to patient eligibility and benefits information including COB and IPA (CA). For ACA, plan documents can be downloaded
- Check HEDIS® gaps or missed services with care reminders

### PayerSpaces

- Download documents and get to useful Molina links
- Access features not yet available in the Availity Portal through PayerSpaces Applications such as:
  - Submit and check Prior Authorizations
  - Appeal status and appeal/dispute or correct a claim or create templates for easier claims submission
  - View PCP member rosters and patient health records
  - Run and retrieve/download health plan specific reports

#### Claims & Remits

- Search by service date or the 276 HIPAA standard
- View claims status, electronic remittance advices and EOP/EOB documents, including adjustment codes and remittance codes, along with their descriptions at both the claim and line level
- Enter and submit professional and institutional/facility batch claims online
- Streamlined claim entry for regular patients or repeatable claims through Smart Claims, which uses data from prior E&B submissions to search for patients and autofill your claim
- Attach medical documents to any claim

## Secure messaging

 Connect with Molina agents to resolve eligibility & benefits and claims inquiries

## Not registered with Availity Essentials?

Registering your organization is easy and free. Your organization's administrator should register on <a href="mailto:availity.com/molinahealthcare">availity.com/molinahealthcare</a>.

# Getting started:

Once you are registered with Availity Essentials, ask your administrator for the eligibility and benefits, claims/claim status, medical attachments and messaging roles. You can always visit the Availity Essentials Learning Center for training opportunities.





