

# Molina Healthcare STAR value added services Effective 09/01/2024



**At Molina Healthcare, we care about your health. That's why we focus on getting you the Value Added Services, quality care and support you need to stay healthy. All at no cost to Molina members!**



**24-hour Nurse Advice Line** Our nurses can answer your questions 24 hours a day, 7 days a week. Call: (888) 275-8750 (English)/(866) 648-3537 (Spanish).



**School or sports physical** Members age 5 through 19 can get a physical for school or sports once a year.



**\$25 reward for getting a Texas Health Steps checkup each year** For currently enrolled members age 3 years through 20 years. Must have documented Texas Health Steps checkup each year.



**\$20 reward for getting DTap, Flu, and Rotovirus vaccines** For currently enrolled members through age 2 with proof of Diphtheria Tetanus and Acellular Pertussis, Influenza and Rotavirus. One time only. Immunizations must be verified.



**Weight Watchers® Program meeting vouchers** For members age 15 and older with a BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.



**\$40 reward for early prenatal exam** For newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment or current members who get an early prenatal exam in the first trimester (90 days) once confirmed by OB/GYN or Primary Care Provider.



**\$50 reward for postpartum exam** For members who get a postpartum exam within 7-84 days of delivery. Must be verified.



**\$30 gas reward** For mother's visiting newborns in the neonatal intensive care (NICU) once per stay.



**Up to 10 meals delivered to member's home for Nutritional Dietary Support** For currently enrolled postpartum members during the first three months following discharge.



**Postpartum Kit** For currently enrolled members up to three months following delivery. Available once every year.



**One infant car seat** For members in the sixth month of pregnancy through six months following delivery.




**Up to 8 hours of Postpartum Respite Services** For currently enrolled members three months after delivery. Can be used for relaxation or rest. Services must be authorized by a Case Manager.





**Adult Dental Services** Up to \$250 per year for dental checkups, x-rays and cleaning, for members age 21 and older. Must be enrolled at time of services.





**\$120 reward for Texas Health Steps checkups** For currently enrolled members who get eight (8) Texas Health Steps checkups by 15 months of age and an additional \$40 reward for getting three (3) Texas Health Steps checkups between 15 months and 30 months of age. Must be verified.

 **\$25 reward** For currently enrolled members who get the HPV vaccine series by age 13. Must be verified. One time only.


 **\$100 eyewear allowance** Towards upgrades for frames, lenses or contacts for members every two years. Must be enrolled at time of service.


 **\$30 reward for having an office visit for a mental health condition after hospitalization** For currently enrolled members diagnosed with a behavioral health condition, including depression to help improve nutrition and overall healthcare. Must be authorized by a Case Manager.


 **Up to \$100 once a year: \$25 Over-the-Counter reward every three months** For over-the-counter medicines and other medical or health related supplies not covered by Medicaid, upon request. Cannot be used for food or water.


 **\$25 reward for follow-up doctor visit after hospital stay** For members who go to a follow-up doctor visit within 7 days of one hospital stay per year. Does not apply to newborns being released from hospital due to birth.

 **Boys & Girls Club membership** For currently enrolled members age 6 through 18 in Dallas, El Paso and Hidalgo, where available.


 **Neighborhood Center membership** For currently enrolled members ages 14 through 18 in Harris, where available.

 **\$20 reward** For currently enrolled members ages 6 to 12 who are diagnosed with ADHD and who have one follow-up visit with their prescribing provider within 30 days of filling their first prescription of ADHD medication. One time only and must be verified

 **Up to 10 home delivered meals each year for Nutritional Dietary Support** Delivered to currently enrolled member's home each year for members who are diagnosed with a behavioral health condition, (including depression) to help improve nutrition and overall healthcare. Must be authorized by a Case Manager.

 **Online mental health resources tool** Accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.

 **\$20 Asthma-related disease management reward** For currently enrolled members who have participated in Molina's Disease Management program for 3 months following an asthma-related emergency room visit. Available once per year, upon request.

 **Asthma medication rewards**  
\$15 reward for currently enrolled members with asthma who refill their asthma-controlled medication for 3 months in a row – up to \$60 annually. An additional \$25 reward is available for members who refill their asthma-controlled medication for 6 months in a row – available one time only. Available upon request and must be verified.



Have questions? We're here to help. Call Member Services at **(866) 449-6849**, Monday to Friday, 8:00 a.m. - 6:00 p.m., CT. The call is free. Or visit [MolinaHealthcare.com](https://www.molinahealthcare.com).



Request your value-added services with just a few clicks! As a Molina member, you can now request your value-added services through Molina's member portal. Log into your member portal account today to see what benefits you may be eligible for and request gift cards for eligible services you have received. You can also call Member Services or work with your case manager to request your value-added services.