



Behavioral Health Prior Authorization Process for:

Molina Healthcare of Washington (MHW)

Medicaid Integrated Managed Care (IMC) members with suspended eligibility

Effective **immediately**, if a member has suspended benefits and is in need of treatment, Molina Healthcare will review Prior Authorization (PA) requests for medical necessity and provide notification of approval or “Honor Authorization,” contingent upon member’s reinstatement of benefits. The process will be as follows:

- Provider will submit PA request with clinical information for medical necessity review no more than 7 days prior to member’s bed date. Please indicate on the PA form that “member’s benefits are currently suspended and review for placement is needed until benefits can be reinstated.”
- Molina will review the request for medical necessity.
 - If it meets criteria, we will fax back the PA form with the following statement: *“Molina Healthcare agrees that member meets medical necessity criteria for requested services. This serves as notification of approval contingent upon the members’ reinstatement of benefits with Molina Healthcare. Once benefits are officially reinstated authorization number and details will be provided. If you have any questions please contact Supervisor Andrea Ray, LICSW at 1-888-562-5442x 141101.”*
 - If it does not meet criteria, we will reach out to the provider to request additional information.
- Upon admission to treatment, we request that the provider fax back the approval notification they received confirming the member’s admission date and reinstatement of benefits.
- Upon confirmation, we will fax back authorization number, date span, and when continued stay review will be needed.

Please fax your prior authorization request to (800) 767-7188 or submit via our secure Provider Portal.

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please feel free to reach out to Denise Kohler, LICSW BH UM Manager, at (888) 562-5442 x140257, or Andrea Ray, LICSW BH UM Supervisor, at (888) 562-5442 x141101.

Thank you for your continued service to Molina members.