



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Set Up Your Payment Preference with ECHO Health, Inc (ECHO) Today! (Medicaid, Medicare, Marketplace)

Beginning 8/30/2022, Molina will partner with Change Healthcare and ECHO for provider payment options. Recently a letter was sent from Change Healthcare and ECHO notifying providers on how to set up payment options and this letter included a verification code that is necessary for a provider to select a payment preference. If you did not receive the letter, please call ECHO's customer service team at (800) 946-7758 to receive your verification code.

It is important that all providers establish a payment preference with ECHO no later than 8/23/2022. Below are payment options.

1. **Electronic Funds Transfer (EFT):** If you are already enrolled with EFT payments with Molina, your EFT election will automatically be carried forward.
2. **Providers enrolled with ECHO Health's All Payer Automated Clearing House (ACH):** If you are already enrolled with ACH, your ACH enrollment will automatically be carried forward.
3. **Providers receiving paper checks from Molina:** If you are currently receiving paper checks, and have not established payment preferences with ECHO, you will **DEFAULT** to virtual credit card (VCC) payments. Providers receiving and processing VCC payments will incur the usual/customary merchant fees associated with the processing of a credit payment. **If you do not wish to receive VCC payments, you must opt-out.**
 - a. **To opt-out ahead of launch:** Go to <https://echovcards.com/letter> and use your Tax ID and the verification access code provided in ECHO's first letter to select your payment preferences.
 - b. **To opt-out after launch:** Follow the instructions on the VCC payment document. Go to <https://echovcards.com> and enter the information from your virtual card payment.
4. **835 Electronic Remittance Advice (ERA):** Providers who enroll for EFT payments will continue to receive the associated ERAs from ECHO with the Change Healthcare Payer ID. Please make sure that your Practice Management System is updated to accept the Change Healthcare Payer ID: 38336. All generated ERAs will be accessible to download from the ECHO provider portal www.providerpayments.com.

You'll receive a reminder letter in the coming weeks that covers the options described above.

Thank you for serving Molina members.