

IMPORTANT!

Molina Provider Tips:



Behavioral Health Care After Inpatient Hospitalization

Molina Healthcare is committed to improved health outcomes for our members. Follow up after hospitalization is critical for a patient's health and well-being, including prevention of readmission.

Molina sends daily member discharge reports to providers via email. If you are not receiving these communications, please make sure that you have an email address on file with Molina.

Patients with mental health or substance abuse disorders should attend follow-up treatment within 7 days of discharge.

As a primary care physician, you play an important role in ensuring that your patients receive appropriate follow-up care. The table below outlines how the HEDIS® measures stipulate when primary care providers can and cannot provide the post-discharge follow-up treatment.

Patient Diagnosis	Discharge from Inpatient Hospital	Discharge from Emergency Department
Mental Health	PCP to <u>refer</u> patient to a mental health practitioner to be seen within 7 days of discharge	PCP to see patient within 7 days and bill with a <u>mental health</u> diagnosis.
Substance Use	PCP to see patient within 7 days and bill with a <u>substance use</u> diagnosis.	PCP to see patient within 7 days and bill with a <u>substance use</u> diagnosis.

You can support your patients by referring them to behavioral health treatment for continued care. Even patients receiving medication from their primary care provider need post-discharge therapy with a behavioral health clinician.

To find a provider, please visit www.molinahealthcare.com and click "Find A Doctor" for our online provider directory.

To provider or update your email address, please send an email to MFLProviderNetworking@molinahealthcare.com

If you have questions, please contact Molina Healthcare of Florida at 855-322-4076, Monday – Friday, 8am – 5pm.

Thank you for your continued care to our members!

Molina Healthcare of Florida