Electronic Visit Verification Implementation
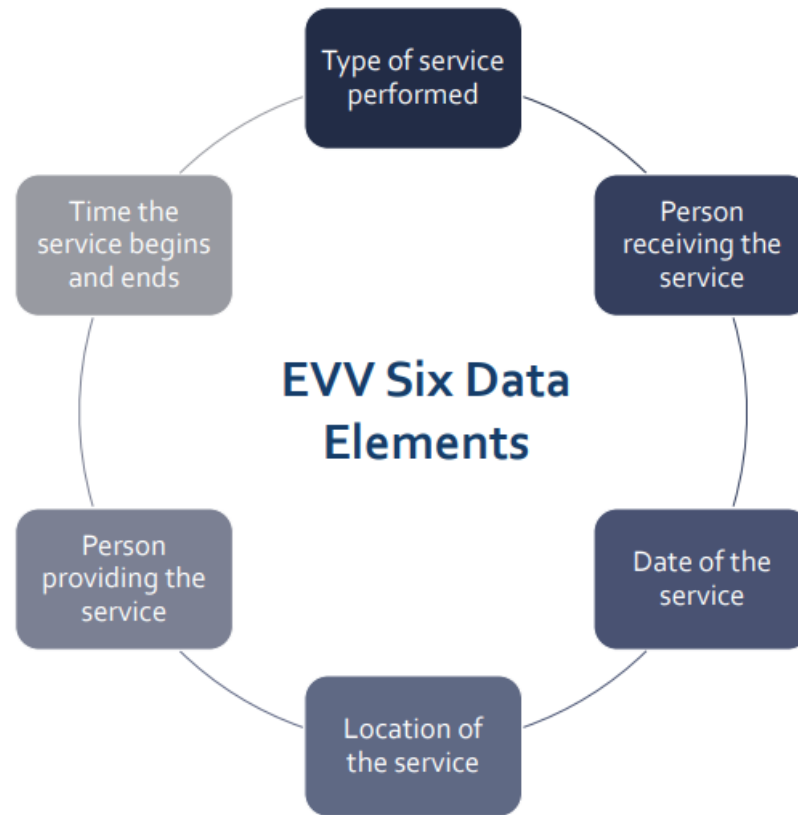
JULY 2024

MOLINA HEALTHCARE

Agenda

> EVV Introduction

> Provider Onboarding Form

> EVV PCS Service Codes

> EVV Reporting

> EVV Exclusions

> MDHHS EVV Website

> EVV Takeaway

> EVV Resources

> EVV Trainings

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EVV Introduction

- Why EVV?
  - The 21st Century Cures Act passed by congress in December 2016 requires that providers of Personal Care Services confirm visits via Electronic Visit Verification.

- What is EVV?
  - Electronic Visit Verification (EVV) is a validation of the date, time, location, type of Personal Care or Home Health Care Services provided, and the individual(s) providing and receiving services. This information helps to ensure that beneficiaries, clients, or participants receive the expected care.

- What EVV system is being used?
  - MDHSS EVV System at no cost supported by HHAeXchange website.
  - Alternative approved system can be used at the agency's cost.

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EVV Introduction

- Required six data elements

Provider Onboarding Form

- [MDHHS HHAeXchange Provider Onboarding Form](#)

    - In order to complete this onboarding form, you will need the following information regarding your agency:
        - Company name, address, and phone number
        - Executive Director in your office (name, email, phone)
        - Agency Medicaid ID
        - Federal Tax ID
        - National Provider Identification (NPI)
        - Approximate number of customers your agency services today
        - Number of caregivers in your agency
        - List of Waivers your program works with/ primary contacts for each waiver at your agency

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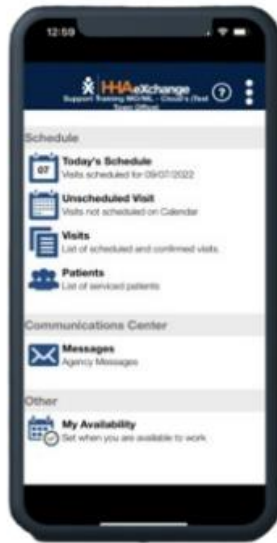HEALTHCARE

EVV PCS Service Codes

- Below procedure codes are required to use EVV:

Program	Procedure Code	Service Description
Behavioral Health	H2015	Community Living Supports (CLS)
	T1005	Respite Care, per 15 minutes
Home Help	N/A	Personal Care Services
MI Choice	H2015	Comprehensive Community Support Services, per 15 minutes
	S5150	Unskilled Respite Care, not Hospice, per 15 minutes
MI Health Link	H2015	Comprehensive Community Support Services, per 15 minutes
	S5150	Unskilled Respite Care, not Hospice, per 15 minutes
	T1019	Personal Care Services (PCS), per 15 minutes

NOTE: PCS provided through Community Transition Services are excluded from EVV at this time.

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EVV Reporting

- Caregivers have two (2) options for recording and reporting EVV:

Caregiver Mobile App – allows caregivers to clock in/out using a mobile device with GPS capabilities.

Telephony/IVR – allows caregivers to clock in/out by calling a unique toll-free number using the beneficiary's landline phone.

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EVV Exclusion

- Live-in caregivers
  - As outlined in MMP 24-41, Live-in caregivers are exempt from EVV requirements.
    - The caregiver lives in the same home as the beneficiary;
    - The home is the caregiver's permanent and primary residence; and
    - The caregiver is responsible for providing PCS that require EVV to the beneficiary.
  - The Live-In Caregiver Attestation (BPHASA-2421) form should be completed and sent to the Adult Services Worker to indicate that the caregiver and beneficiary reside at the same address.

LIVE-IN CAREGIVER ATTESTATION
Michigan Department of Health and Human Services

SECTION 1 – CAREGIVER INFORMATION

Purpose of Attestation (Check One): ☐ Initial Request ☐ Address Change ☐ Renewal

First Name	Last Name	CHAMPS Provider ID Number

Street Address	City	State	Zip Code

SECTION 2 – BENEFICIARY INFORMATION

First Name	Last Name	Medicaid ID Number

Street Address	City	State	Zip Code

SECTION 3 – ATTESTATION

I attest that I live with and provide personal care services to the beneficiary named above. I have provided the required proofs of address and agree to provide updated attestation every year or upon request to maintain live-in caregiver status and be exempt from Electronic Visit Verification (EVV) requirements. I also agree to notify MDHHS, the approving entity, fiscal intermediary or home care agency within 10 calendar days if my living arrangement changes and I no longer live with the beneficiary named above. I understand that failure to provide necessary updated documentation will result in me being required to use EVV.

Live-In Caregiver Signature	Date Signed

FOR MDHHS OR APPROVING ENTITY USE ONLY

I attest that the caregiver documented above provided at least two proofs of residency listed on the instructions page of this form. Based on my review of the documents provided, the caregiver is:
☐ Approved for the EVV live-in caregiver exemption.
☐ Denied   Reason for Denial:

Name of Organization/Program of Approving Entity	
MDHHS or Approving Entity Staff Printed Name	

MDHHS or Approving Entity Staff Signature	Date

The Michigan Department of Health and Human Services will not exclude from participation in, deny benefits of, or discriminate against any individual or group because of race, sex, religion, age, national origin, color, height, weight, marital status, partisan considerations, or a disability or genetic information that is unrelated to the person's eligibility.
AUTHORITY: Title XIX of the Social Security Act and Administrative Rule 400.1104(a)
COMPLETION: Is voluntary but is required if Medical Assistance program payment is desired.

BPHASA-2421 (5/2024)

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MDHHS EVV Website

- MDHHS EVV Website www.michigan.gov/EVV

EVV Takeaway

1 Make sure your caregiver email and phone number are correct in CHAMPS.

2 Remind your client(s) to make sure their home address, email, and phone number in MiBridges.

3 Plan Now!

Make sure you have the technology available to capture EVV.

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EVV Resources

🖥️	Electronic Visit Verification website:	www.Michigan.gov/EVV

📚	Additional Caregiver Resources:	Listserv Instructions Home Help website GetSetUp

✉️	EVV Support:	MDHHS-EVV@Michigan.gov

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EVV Trainings

- In person sessions, [click here to register](#)

July 16 - Detroit/Pontiac- AM/PM Sessions

Where: Marriott Auburn Hills Pontiac - 3600 Centerpoint Parkway, Pontiac, MI

When: Session 1: 9am - 12pm ET, Registration starts at 8am
          Session 2: 2pm - 5pm ET, Registration starts at 1pm

July 17 - Grand Rapids- AM/PM Sessions

Where: Doubletree Grand Rapids Airport - 4747 28th Street SE, Grand Rapids, MI

When: Session 1: 9am - 12pm ET, Registration starts at 8am
          Session 2: 2pm - 5pm ET, Registration starts at 1pm

July 18- Saginaw - AM/PM Sessions

Where: Doubletree Hilton Bay City Riverfront - One Wenonah Park Pace, Bay City, MI

When: Session 1: 9am - 12pm ET, Registration starts at 8am
          Session 2: 2pm - 5pm ET, Registration starts at 1pm

Additional virtual session will be forthcoming.

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